

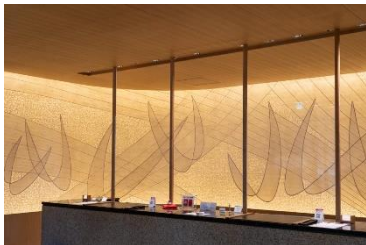
Measures against infectious diseases

We, at Kyoto Hot Spring Hatoya Zuihokaku Hotel, consider that the safety and health of our guests and staff is a top priority. We are committed to take steps to prevent the spread of infectious diseases, in order to allow our guests to fully enjoy their stay while remaining safe.

Safety measures (Staff)

- We are running a workplace vaccination program for any person in our staff willing to do so.
- Mandatory temperature checks are given to the staff when arriving at work. All employees are required to wear a face mask.
- We are carefully ensuring that our staff is washing hands and gargling regularly.

Measures for Around the front desk



Acrylic panel is set on the front counter.



Provide information such as spaced lines at check-in or check-out. This will avoid congestion.



A non-contact thermometer is installed near the front desk.

Measures for Indoor common areas.



Large air purifiers and ventilators are in operation around the clock to allow proper air circulation.



The elevator buttons and door knobs in each guest room and in the bathing area are regularly sprayed with an antibacterial coating.



The walls of the elevator have undergone a viral inactivation treatment.



We have increased the availability of disinfectant dispensers at the hotel lobbies, restaurants, banquet halls and other stores, in an effort to guarantee a safe environment to our guests.



The number of people who can use the bathes at the same time is currently limited.

Guest Rooms Measures



Door knobs, faucets, desks, controllers, Showerheads and lighting switches are frequently disinfected with alcohol.



For our guests staying more than one night:
We are enforcing an environmental-friendly room cleaning policy, thanks for your understanding.



We have disposable slippers for our guests willing to use them during their stay.

Restaurants/Banquet Halls



The hotel is equipped with carbon dioxide concentration measuring devices as part of its ventilation-related measures.
(Ensuring that the standard concentration limit of max.1000ppm is not exceeded)



Acrylic partitions are installed on the tables at the Café, and the number of seats have also been reduced. We also ensure that customers are sit evenly across the room, with proper distance between eachother.



Disposable face mask cases are handed over to our clients before meals.