

Notice Regarding the Use of Mobile Batteries and Other Rechargeable Devices

Thank you very much for staying at Kyo Yumoto Hatoya Zuihokaku. In recent years, incidents involving smoke or fire caused by rechargeable batteries such as mobile batteries have been reported both in Japan and overseas.

To ensure the safety and comfort of all our guests, we kindly ask for your understanding and cooperation in following the guidelines below when using such devices in your room.

【Usage Guidelines】

- Please refrain from charging mobile batteries or similar devices while you are away from your room or asleep.
 - When charging, avoid places exposed to direct sunlight or flammable surfaces, such as on beds or sheets.
 - During charging, please keep the device within sight and check its condition regularly to prevent any accidents.
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【During Room Cleaning】

If our housekeeping staff finds the above-mentioned charging situation during cleaning for multi-night stays, for safety reasons, the staff may move the device or disconnect it from power.

We appreciate your kind understanding.

We sincerely thank you for your understanding and cooperation.

Kyo Yumoto Hatoya Zuihokaku
General Manager